AnswerBot

Automated Generation of Answer Summary to Developers' Technical Questions

Bowen Xu, Zhenchang Xing, Xin Xia, David Lo









How to find solutions to our problems?

Problem

Query

Relevant Documents Target Information

Solved



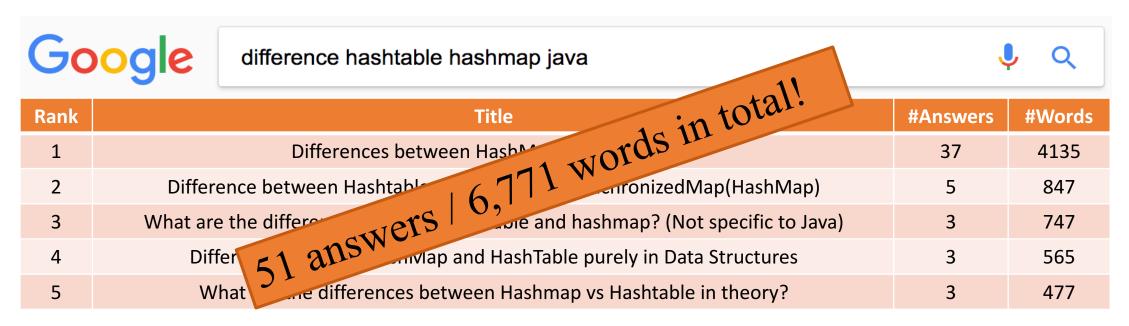






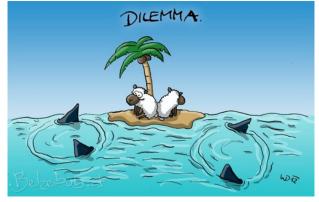


Relevant Documents



Skip reading?





Reading all these answers?



30 minutes to read

Target Information

Aspect	#Answers
Synchronization/Thread Safety	23
Null Keys/Null Values	14
Performance	8
Evolution History	10
Iteration	13





Irrelevant / Low-quality
Information



Redundant Information

Things are more difficult than we imagined

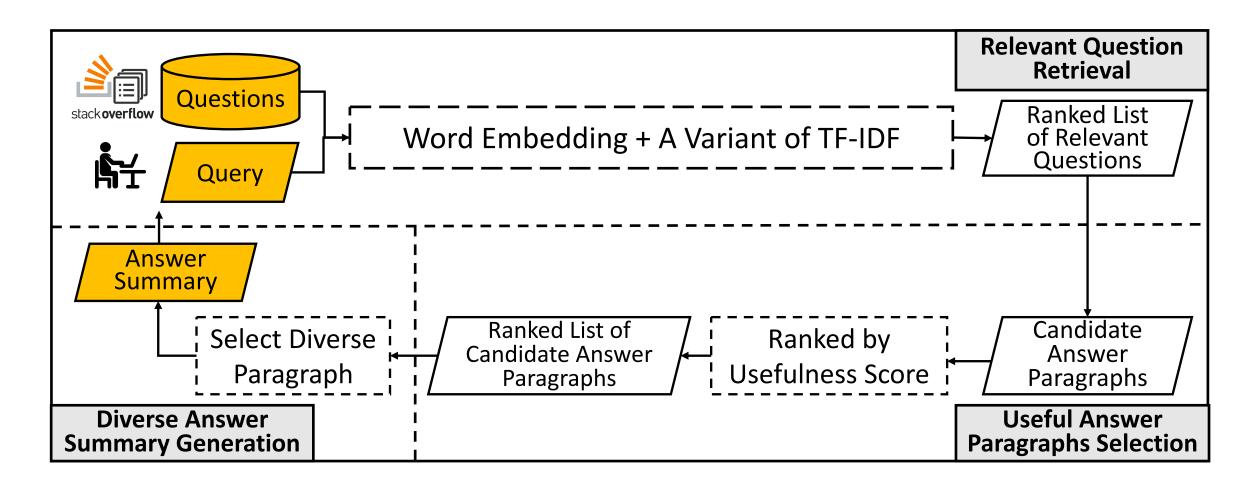


Survey based on 72 developers

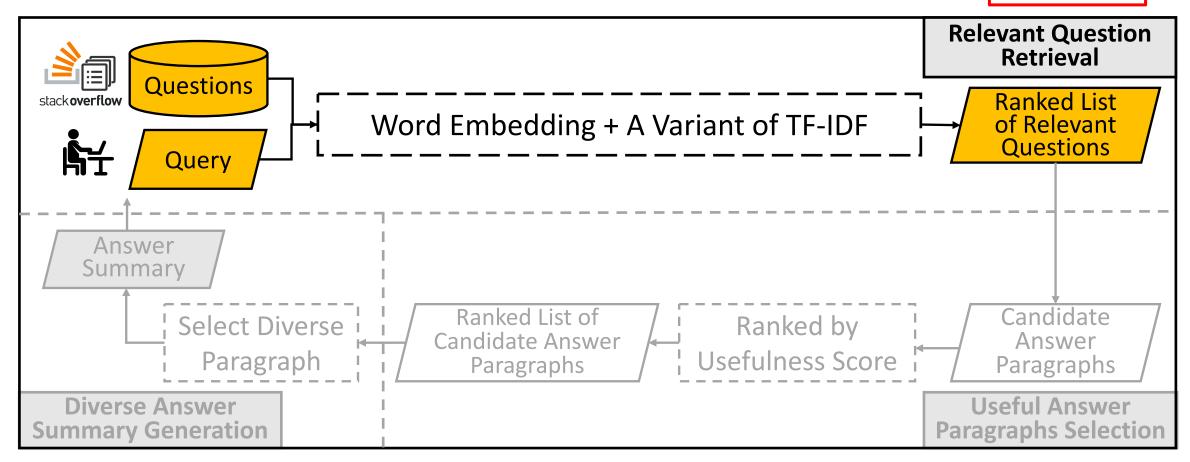
- "Some questions received too many long answers, and many of these answers have redundant content..."
- "I notice even the best answers in Stack Overflow often answer the questions only in one aspect... Thus, I expect the tool should provide a diversity of potential answers..."
- ➤ "Google will return a number of "relevant" links for a query, and I have to click into these links, and read a number of paragraphs. It is really time-consuming. A tool which generates potential answers can save my time wasted on reading a lot of irrelevant content..."



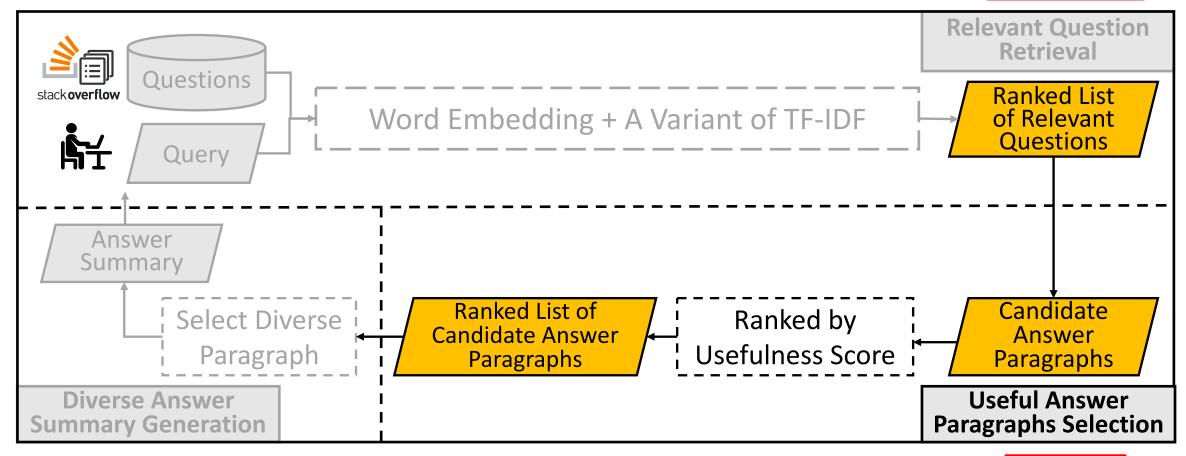
Developers really need an effective technique to generate an answer summary with diverse, relevant and high-quality information from answer posts.





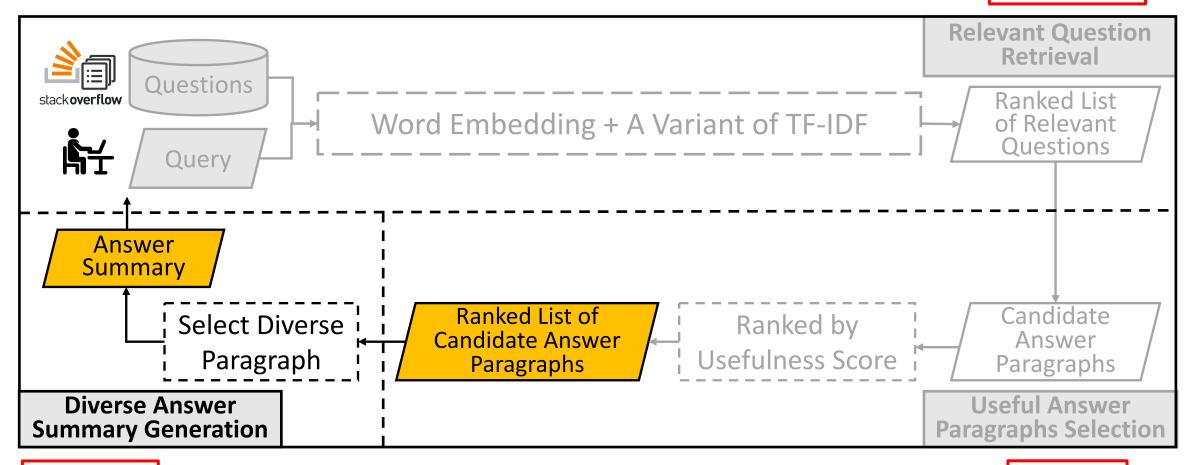


Relevant





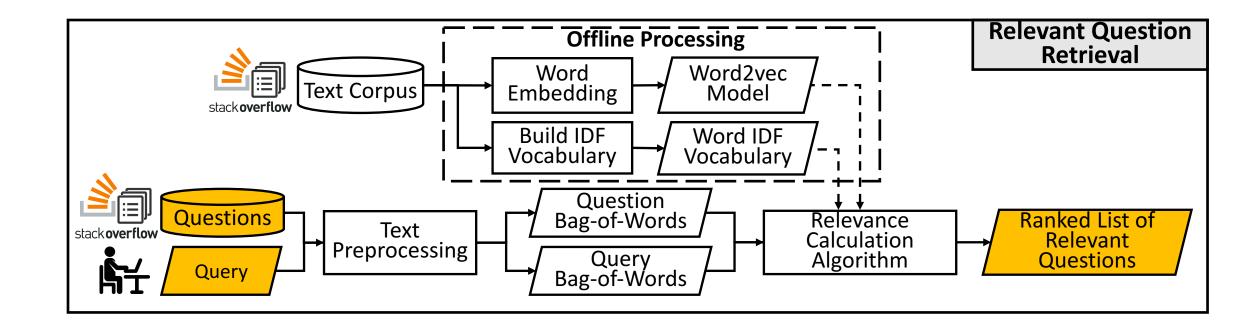
Relevant



Diverse

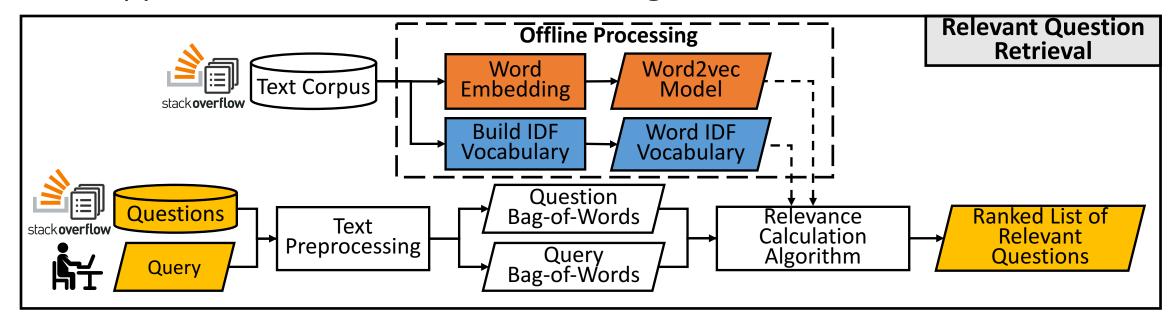
Useful

Relevant Question Retrieval



Relevant Question Retrieval

An approach combine Word Embedding + A Variant of TF-IDF

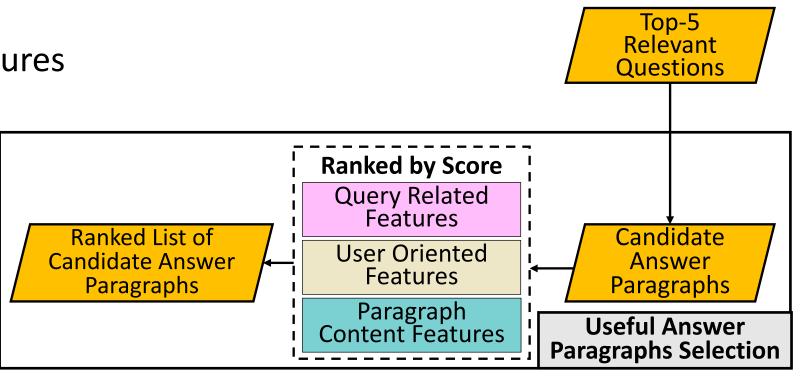


Word Embedding: Word-level Similarity

A Variant of TF-IDF: Document-level Similarity

Useful Answer Paragraphs Selection

- Query related features
 - ➤ Relevance to query
 - ➤ Entity overlap
- Paragraph content features
 - ➤ Information entropy
 - >Semantic patterns
 - > Format patterns
- User oriented features
 - ➤ Paragraph position
 - ➤ Vote on answer



Query related features

Entity Overlap (EO)





difference hashtable hashmap java

Paragraph

- 1. <u>Hashtable</u> is synchronized, whereas <u>HashMap</u> is not. This makes <u>HashMap</u> better for non-threaded applications, as unsynchronized Objects typically perform better than synchronized ones.
- 2. Hashtable does not allow null keys or values. HashMap allows one null key and any number of null values.
- 3. One of HashMap's subclasses is LinkedHashMap, so in the event that you'd want predictable iteration order (which is insertion order by default), you could easily swap out the HashMap for a LinkedHashMap. This wouldn't be as easy if you were using Hashtable.

$$Score_{EO} = \frac{|Eq \cap Eap|}{|Eq|}$$

User oriented features

Paragraph Position (PP)

summary first and then sub details

Apart from the differences already mentioned, it should be noted that since Java 8, HashMap dynamically replaces the Nodes (linked list) used in each bucket with TreeNodes (red-black tree). so that even if high hash collisions exist, the worst case when searching is

O(log(n)) for HashMap **Vs** O(n) in Hashtable.

*The aforementioned improvement has not been applied to Hashtable yet, but only to HashMap, LinkedHashMap, and ConcurrentHashMap.

FYI, currently,

- TREEIFY THRESHOLD = 8: if a bucket contains more than 8 nodes, the linked list is transformed into a balanced tree.
- UNTREEIFY_THRESHOLD = 6: when a bucket becomes too small (due to removal or resizing) the tree is converted back to linked list.

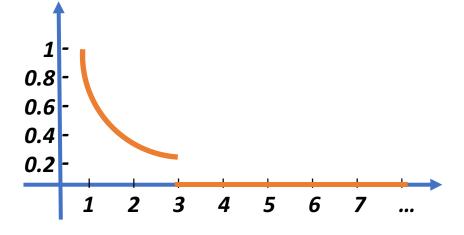
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answered May 4 '16 at 15:04



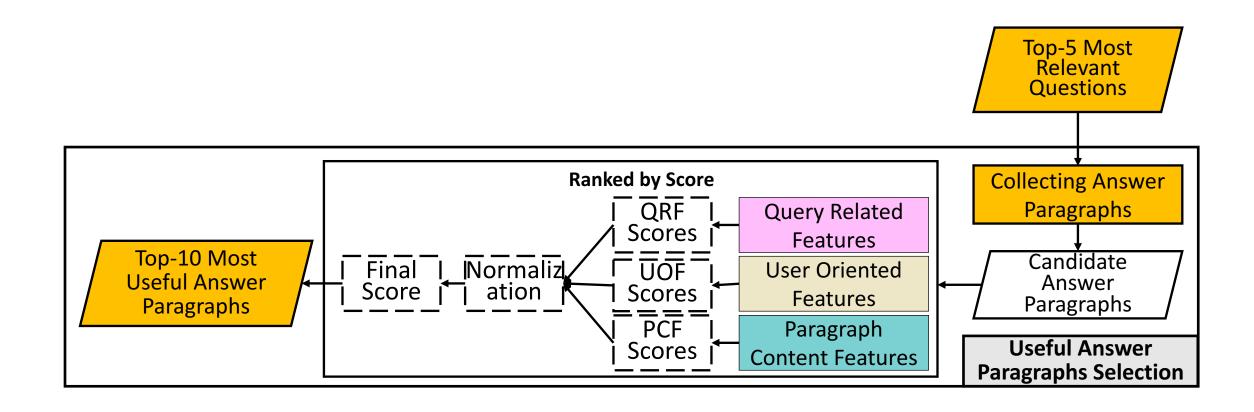
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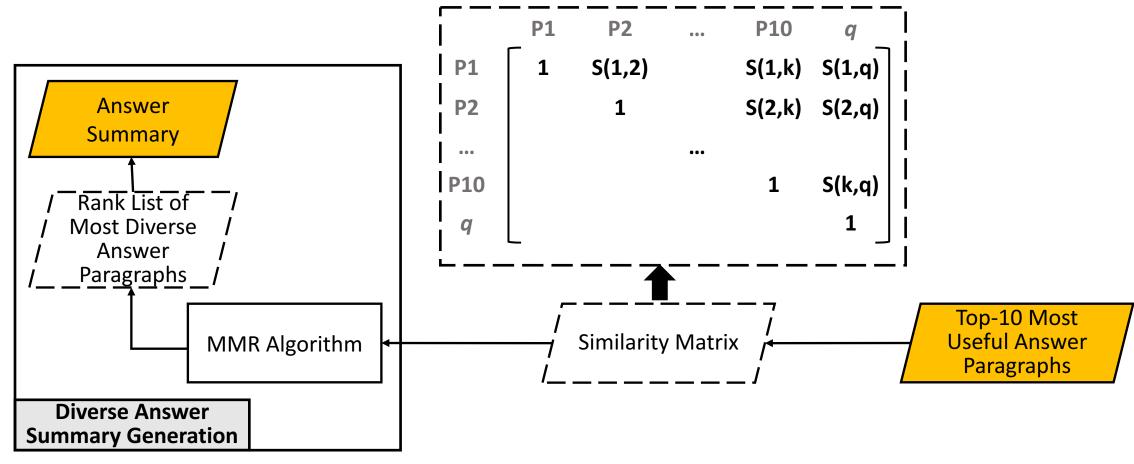


$$Score_{IE} = \begin{cases} \frac{1}{pos}, & 1 \le pos \le 3 \\ 0, & pos > 4 \end{cases}$$

Ranking by score



Diverse Answer Summary Generation



Research Questions

- ➤ Research Question 1

 Overall Performance
- ➤ Research Question 2

 Effectiveness of relevant question retrieval component
- ➤ Research Question 3

 Effectiveness of useful answer paragraph selection component

Experiment Method

≻ Dataset

- 228,817 Java questions from Stack Overflow Data Dump of March 2016.
- Randomly selected 100 query questions cover a diversity of aspects of Java programming.

≻Evaluation

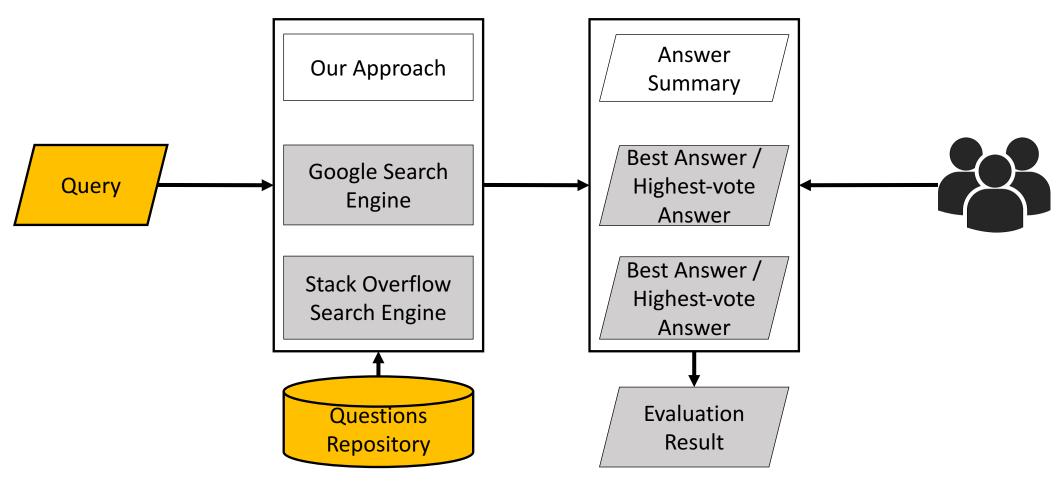
RQs	Group1 (P1, D1, D2, D3)	Group2 (P2, D4, D5, D6)
RQ1	Q1-Q50	Q51-Q100
RQ2	Q51-Q100	Q1-Q50
RQ3	Q51-Q100	Q1-Q50

- working experience on Java are vary from
 to 8 years, with an average 4.6 years
- 2. participants do not know which result is generated by which approach
- 3. None of them is the author of this paper

P: Postdoctoral Fellows

D: PhD Students

RQ1 Evaluation on Overall Performance



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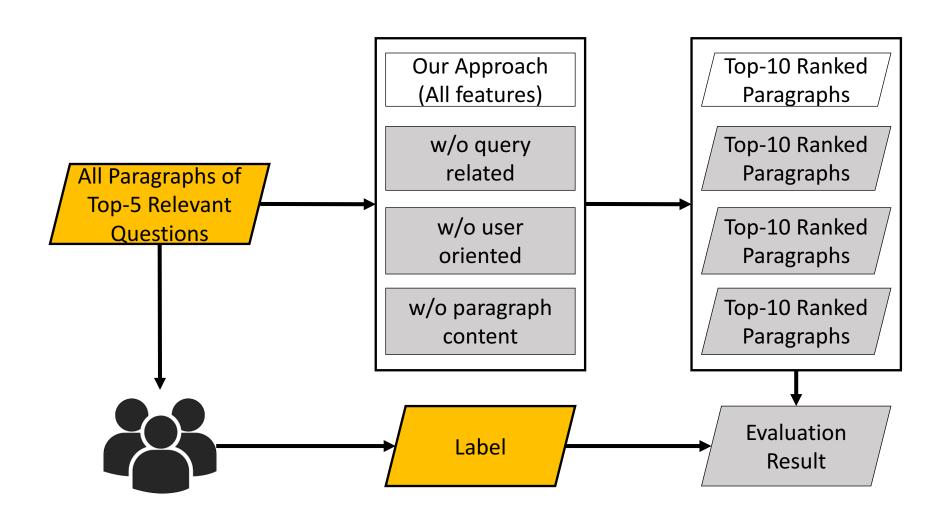
	Relevance	Usefulness	Diversity
Our Approach	3.450	3.720	3.830
Baseline_Google	3.440	3.480*	2.930***
Baseline_Stack Overflow	2.576***	2.712***	2.305***

^{***}p<0.001, **p<0.01, *p<0.05

Result:

- ➤ Best or highest-vote answers may not cover as diverse information as the developers need.
- > It is worth reading more answer posts to summarize more complete information.

RQ3 Evaluation on Useful Answer Paragraph Selection



RQ3 Evaluation on Useful Answer Paragraph Selection

	Top@1	Top@5	Top@10	MRR
all features	0.660	0.990	1.000	0.803
w/o query related	0.610*	0.970	1.000	0.758**
w/o user oriented	0.500***	0.980	1.000	0.699***
w/o paragraph content	0.570*	1.000	1.000	0.744**

^{***}p<0.001, **p<0.01, *p<0.05

Result:

- > User-oriented features > Paragraph content features > Query-related features
- > General effectiveness of all answer paragraph selection features

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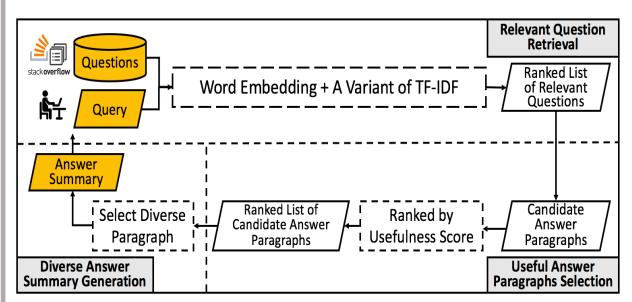
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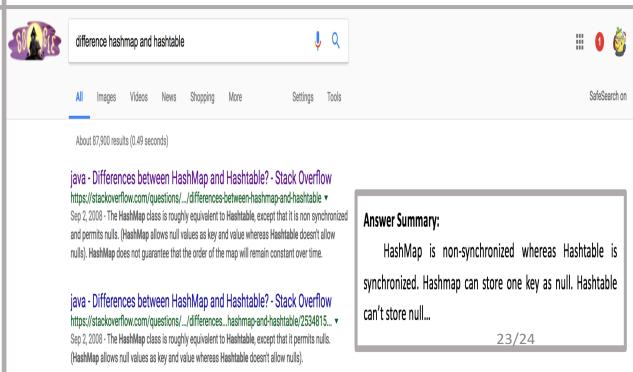
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Framework





Thanks and QA!

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